



*Clearly a better choice.*



*Corporate Headquarters Kansas City*



**800.743.8088**

## *“White Glove Clean” Since 1972*

BG Service Solutions delivers White Glove Clean to over 100 million square feet of commercial space across the nation.



Janitorial Services  
Green Cleaning Services  
LEED Certification Assistance  
Carpet Cleaning & Fabric Care  
Stone Floor Restoration  
& Maintenance  
Emergency Services

Stripping and Waxing VCT  
Ceramic Tile Restoration  
& Maintenance  
Window Cleaning  
Construction Cleanup  
Specialty Services



Clearly a better choice.

# White Glove Promise

## To Clean to a Higher Standard

*Cleaning to a higher standard results in fewer complaints from tenants and greater satisfaction for everyone. The highest standard is the White Glove Promise.*



- No subcontractors - a quality our clients count on
- Daily monitoring by BG management
- Highly customized services to meet your unique needs
- Customer retention averages 10 - 15 years

## To Deliver Outstanding Customer Service

*Quality customer service means more than just answering the phone. Your dedicated Account Manager helps you identify solutions before they become problems.*



- On-site, personal attention during regular business hours
- Flexible in meeting the demands of your building
- A management team that knows **your** building

## To Provide Broad Expertise

*With over 35 years of experience in commercial cleaning, we've seen it all and we've cleaned it all. When you need it most, count on BG to solve your problems.*



- We know how to clean your building right the first time
- Knowledgeable experts in every specialty
- Utilizing advanced technology to increase productivity
- Environmentally friendly and Green cleaning programs



Lighton Plaza,  
Overland Park,  
KS



Security Benefit Building, Topeka, KS



Orlando  
International  
Airport

## To Carefully Screen, Train and Supervise Our Employees

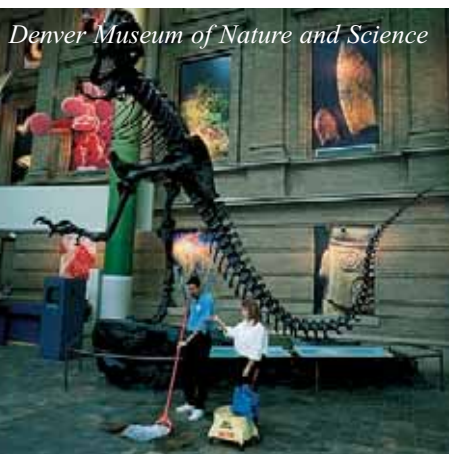
*No commercial cleaning company invests the time and energy in recruiting quality employees like BG. That means you can count on the absolute “best in the business.”*

- We hire people who have the desire and determination to succeed
- We conduct criminal background checks, work history and reference checks
- Training programs include classroom and on site skills development
- Supervisors ensure quality, attention to detail and professionalism
- Employees often stay with us for decades because they feel appreciated
- We have you covered with over 4,000 highly trained employees

## To Deliver Fair and Competitive Pricing

*If 4 out of 5 promises aren't enough, consider that all this is available at a fair and competitive price. Through our purchasing power and efficient processes, we keep your costs low.*

- We stand by our prices and never overcharge
- Purchasing power & operating efficiency saves you money
- We carefully analyze your facility before we provide estimates
- Proof positive - Our clients stay with us for years



[www.bgservice.com](http://www.bgservice.com)  
**800.743.8088**

## “White Glove Clean”

Commercial Office Buildings

Office Plazas

Corporate Headquarters

Federal, State and County Offices

Educational Facilities

Medical Facilities

Financial Facilities

Industrial Facilities

Airports





Clearly a better choice.

# BG Service Solutions Has You Covered

Throughout the region – BG Service Solutions is your first choice for commercial cleaning services.

## BG Service Solutions

### Corporate Headquarters

1225 E. 18th Street  
Kansas City, MO 64108  
(800) 743-8088

### Cardinal Branch

2318 W. 10th Street  
Topeka, KS 66604  
(785) 354-7676

### Columbia Branch

730 W. Sexton Road  
Columbia, MO 65203  
(573) 874-8000

### Denver Branch

2000 Clay Street  
Suite 100  
Denver, CO 80211  
(303) 698-4800

### Denver International Airport

8400 Pena Blvd.  
Box 492036  
Denver, CO 80249  
(303) 342-7891

### Jefferson City Branch

721 Jefferson  
Jefferson City, MO 65101  
(573) 635-9297

### Joplin Branch

1221 E. 5th Street  
Suite A  
Joplin, MO 64801  
(417) 623-3225

### Maintenance Experts Branch

1925 Oakcrest Ave.  
Suite 6  
Roseville, MN 55113  
(651) 636-1888

### Orlando International Airport

9406 Airport Blvd.  
Orlando, FL 32827  
(800) 743-8088 x 1485

### Salt Lake City International Airport

750 N. Terminal Drive  
Box 22085  
Salt Lake City, UT 84116  
(800) 743-8088 x 1485

### Sedalia Branch

2101 W. Main  
Sedalia, MO 65301  
(660) 826-6941

### Springfield Branch

440 S. Cavalier #D  
Springfield, MO 65802  
(417) 831-3332

### St. Louis Branch

1330 Hampton Ave.  
St. Louis, MO 63139  
(314) 644-5300



*Rosa Pallares  
16 years of service*