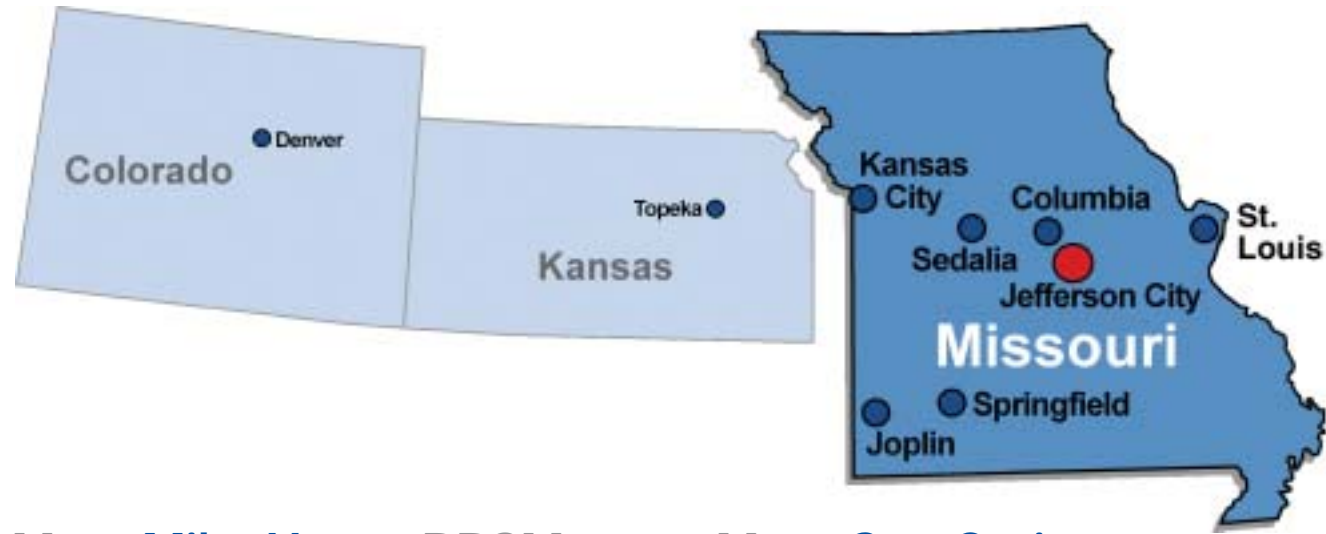


BG Service Solutions Has You Covered

Serving 9 cities in Missouri, Kansas and Colorado, BG Service Solutions is the Midwest's premier source for all types of cleaning solutions.



Meet Mike Yates, RBSM Central Missouri Division Manager



For more than 20 years, Mike Yates has specialized in assisting facility managers effectively manage their cleaning requirements. A Missouri native, Mike takes pride in organizing his staff to achieve the highest performance standards in the industry. His dedication to customer satisfaction and quality customer service has been a critical element in producing the outstanding results BG Service Solutions is known for in

the Central Missouri area. Mike is a member of the Columbia Chamber of Commerce and is actively involved in the Building Service Contractors Association International (BSCAI).

Meet Gus Craig Branch Manager



Gus Craig, a veteran of BG Service Solutions, takes great pride in helping each customer find the solutions that best meet their everyday needs. His team's emphasis is on "delighting" the customer - you can count on the BG team day and night to take care of building service and supply requirements. Gus uses his expertise to find solutions in equipment, service and supplies so his customers can concentrate on more important things - their core business. Gus is active in the International Sanitary Supply Association (ISSA).

BG Service Solutions Jefferson City Branch

Mike Yates
Division Manager

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Jefferson City, MO 65101

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Gus Craig
Branch Manager

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Toll Free (866) 602-5182



Clearly a better choice.

Affiliations

BG Service Solutions is committed to staying at the forefront of trends and issues in building management. As part of our commitment, we participate in several national and international programs setting the standard for excellence in services.

BOMA - Building Owners and Managers Association International
IWCA - International Window Cleaning Association
IICRC - Institute of Inspection Cleaning and Restoration Certification

BSCAI - Building Service Contractors Association International
PWNA - Power Washers of North America
IREM - Institute of Real Estate Management

The Quality Leader in
Commercial Cleaning



Janitorial Services
Carpet and Floor Care
Granite, Marble, Terrazzo
Customized Services
Construction Clean
Emergency Cleanup

BG Service Solutions 5 Point Promise

1. Our Customers Tell Us We Do A Better Job

- We closely supervise your cleaning team.
- We measure our effectiveness on a daily basis.
- Our Management team has centuries of experience.
- We retain our customers.

2. Outstanding Customer Service

- BG assigns an account manager to you.
- The Account Manager is your internal advocate at BG.
- The Account Manager will walk your building with you.
- Customer Service is available 24/7.
- Our team visits your building during business hours to consult with you and your tenants - in person.

3. Broad Expertise

- We know how to clean your building right the first time.
- We have experts in all cleaning specialties.
- We have more than 30 years experience and 4,000 employees.
- We customize our services.

*"We are very pleased with the weekly visits by our account manager. This allows for open flow of information and immediate attention to areas of concern."**



Rosa Pallares
10 years of service

4. Trustworthy People

- We hire people that have the desire, determination and attitude to succeed.
- We carefully screen, train and supervise our employees.
- We conduct criminal background checks, work history and reference checks.
- Our employees often stay with us for years.

5. Fair and Competitive Pricing

- You never get overcharged or surprised.
- Efficient management, purchasing power and training make it possible.
- We carefully analyze your facility before we set prices.
- Proof positive - Our clients stay with us for years.



Barry Griffin
14 years of service

*"We are very hard on our floor, both tiled and carpeted, many of our line men often clean their boots seemingly on the floor and your staff consistently keeps them in a top notch condition."**

*"Your work has garnered complimentary comments from the owner who noted how exceptionally "new" the building looked compared to others owned by the partnership"**

Clients We Serve

Highrise Office Buildings
Corporate Headquarters
Federal, State & County Offices
Office Plazas
Medical Buildings
Schools
Community Centers



Clearly a better choice.

*Reference letters on file.